



**Training Package Continuous  
Improvement Plan  
2011-2012**

**June 2011**

## INTRODUCTION

The enclosed Training Package Continuous Improvement Plan 2011-2012 outlines projects, client support services and stakeholder engagement covering the six industry sectors and IBSA's 12 Training Packages as agreed by the IBSA Board.

The Continuous Improvement Plan 2011-2012 includes projects with origins in scoping projects from the predecessor plan.

IBSA's Training Package Continuous Improvement Plan 2011-2012 is underpinned by feedback from a wide range of industry and provider stakeholders, State and Territory departments, the findings of IBSA's Environment Scan 2011, direct feedback from industry, other market intelligence and scoping work from current project activities. It seeks to provide a balance between competing interests, maintenance of Training Package currency, provision of timely and responsive services to industry as well as managing stakeholder expectations.

The Continuous Improvement Plan predominantly focuses on projects and services related to the Training Packages. It does not include the Environment Scan 2012, Workforce Development and PPP, operational budgets or other non-Training Package expenditure. These areas are articulated more fully in the IBSA Business Plan 2011-2012.

A major component of the 2011-2012 Continuous Improvement Plan is allocation of funds for the streamlining of Training Packages.

### In summary

The Continuous Improvement Plan 2011-2012 reflects clusters of projects with common characteristics including:

- **Commencement of significant new work** – Entertainment CUE 03 review; Vendor mapping; Cross-Industry qualifications and units
- **Continuing** work on Financial Services FNS10
- **Cross-Training Package** - Stage 2 higher level qualifications and articulation framework
- **Work on streamlined** units and companion volumes for all Training Packages
- **Progression of Stage 2 content development** - Development of LLN Skill Sets for Enterprise Trainers
- **Recognition of government imperatives** - focus on streamlining training packages; foundation skills
- **Servicing** IBSA's Training Package clients – virtual help desk/contact us
- **Engaging and servicing** key stakeholder groups; SACs
- **Implementation support** activities, resources and professional development.

## SCOPE OF IBSA'S INDUSTRY PORTFOLIOS AND TRAINING PACKAGES

Industry Portfolio	Training Package
<b>Business Services</b>	BSB07 Business Services
<b>Cultural and Creative industries</b>	CUF07 Screen & Media
	CUE03 Entertainment
	CUV11 Visual Arts Craft & Design
	CUL04 Libraries & Information Services
	CUS09 Music
	CUA11 Live Performance
<b>Training and Education</b>	TAE10 Training and Education
<b>Financial Services</b>	FNS10 Financial Services
<b>Printing and Graphic Arts</b>	ICP10 Printing & Graphic Arts
<b>Information and Communications Technology and Telecommunications</b>	ICA11 Information Technology
	ICT10 Integrated Telecommunications

## INDIVIDUAL TRAINING PACKAGES

### 1. Business Services

- 1.1. Review of HR Qualifications
- 1.2. Review of Project Management Qualifications
- 1.3. BSB07 Streamlining – Stage 1 and Editing

### 2. Cultural and Creative

- 2.1 Launch of CUA11 Live Performance
- 2.2 Review of CUE03 Entertainment including Stage 1 Streamlining
- 2.3 CUF07 Streamlining Stage 1
- 2.4 CUL11 Top-Up Streamlining Stage 1
- 2.5 CUS09 Streamlining Stage 1
- 2.6 Provide professional development to support release of CUA11

### 3. Financial Services

- 3.1 Ongoing development of FNS10
- 3.2 FNS10 Streamlining Stage 1

### 4. Information and Communications Technology and Telecommunications

- 4.1 Launch and marketing material for ICA11
- 4.2 Update ICA11 Vendor Mapping Portal
- 4.3 ICA11 Streamlining Stage 1 and Editing
- 4.4 ICT10 Streamlining Stage 1 and Editing
- 4.5 ICA11 Editing of Resources
- 4.6 Provide professional development to support the launch of ICA11

### 5. Printing and Graphic Arts

- 5.1 Update ICP10 Vendor Mapping Portal
- 5.2 Digital printing Resources
- 5.3 Scoping of Corrugated Cartons and Sacks and Bag Qualifications

### 6. Training and Education

- 6.1 Consultation on PD options and development of qualifications
- 6.2 Development of LLN Skill Sets for Enterprise Trainers
- 6.3 TAE10 Streamlining Stage 1
- 6.4 Development of Vocational Graduate Certificate in ICT Education

## **CROSS-INDUSTRY TRAINING PACKAGE WORK AND CLIENT AND STAKEHOLDER SUPPORT PROJECTS**

- 7.1 Expand upon work undertaken in Stage 2 higher level qualifications and articulation framework development project
- 7.2 Scope the need for Cross-Industry qualifications and Units
- 7.3 Cover external expert consultant costs incurred in servicing operational client queries through Virtual Help Desk and Contact Us
- 7.4 Continue an annual program of industry stakeholder engagement activities to support six industry portfolios & related IBSA activities around SAC operation
- 7.5 Innovator Recognition Program in partnership with the Hargraves Institute
- 7.6 Additional Research as specified by the Board
- 7.7 Cross ISC Activities